

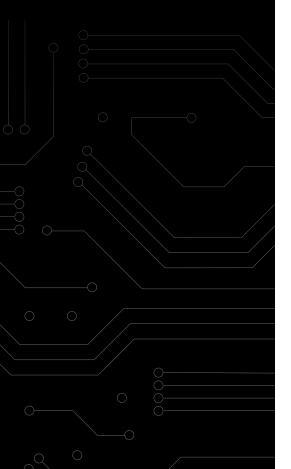


Our Progress in Environmental, Social and Governance Responsibilities









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### **OVERVIEW**

**ECAM** is a North American leader in **remote video monitoring and surveillance systems**. ECAM combines the world's most advanced remote video surveillance technology with the power of human expertise to deliver real-time monitoring with unmatched precision and vigilance.

ECAM delivers intelligent security with proprietary and patented mobile an permanent remote video monitoring tailored to our clients.

By combining smart tech with expert eyes on every camera, ECAM offers an unrivalled remote monitoring solution combining the speed and precision of Al-powered threat detection and deterrence with the critical thinking and experience of human security professionals.

ECAM is a Global Champion business and a North American leader in remote monitoring. Specialists in manufacturing, monitoring and installing advanced security solutions, ECAM provides cutting-edge Al-driven technology and human expertise to rapidly deter, detect and respond to potential threats.

ECAM is focused on powering smarter, faster and more effective security outcomes for its clients. ECAM achieves this through custom-built innovation which is tailored to the unique environments of its customers, proactive solutions which identify vulnerabilities, and quick deployment with 24/7 live surveillance and remote monitoring support.

We recognize that ECAM has an important role in deterring and detecting crime, protecting critical assets and communities, and ensuring the safe use of surveillance data. As GardaWorld's newest Global Champion, ECAM is still embedding its approach to sustainability and is committed to further formalizing this over the next year.

#### INDUSTRIES SERVED

Residential communities

Construction

Commercial real estate

Logistics

Auto dealerships

Critical infrastructure



#### **OUR MISSION**

Our mission is to pioneer the next generation of security through virtual guarding and tactical protection.

TOPICS

#### CLIENT CENTERED

Our commitment doesn't end when the deal is closed – it's just the beginning.

#### **UNMATCHED VALUE & ROI**

Our turnkey solutions provide measurable ROI, proving that advanced security can be both accessible and effective for every client.

#### AI + HUMAN FORCE

By combining Al-enabled technology with highly trained security personnel, we offer virtual and on-site guarding solutions for active threat deterrence.

#### OUR PRODUCTS

ECAM offers four different types of Mobile Surveillance Units (MSUs). Each product offers opportunities to support our clients with the solution and support which best fits their needs.

MSU MINI	MSU STANDARD SOLAR	MSU PRO SOLAR	MSU PRO SOLAR+
Delivering powerful security in a compact package. Featuring two cameras and additional lighting, speaker, and solar options, the MSU Mini offers flexible, reliable protection for any site.	Combining portability with comprehensive security. Supporting up to two cameras, and equipped with lights and solar power, it provides reliable, independent protection with easy setup and remote monitoring.	Designed for larger sites that need extensive coverage. Supporting between four and six cameras offering multi-directional views and enhanced lighting, it provides continuous security and seamless integration with remote monitoring teams.	For sites where sunlight is limited or weather conditions are harsh, the MSU Pro Solar+ offers enhanced reliability. This model includes a backup generator to help ensure continuous operation and uninterrupted security coverage-no matter the conditions.

In addition to MSUs, ECAM also offers a wide array of fixed products. Offering a wide array of camera types and applications, ECAM's security specialists design customized systems based on our clients' unique needs.

Some of our products have achieved UL 508: Industrial Control Panels and CSA C22.2 No. 286: Industrial Control Panels and Assemblies certification. These certifications are a mark of the quality of our products, demonstrating that they adhere to high standards of safety, performance and compliance.



# **ECAM PRIORITY TOPICS**

ECAM PRIORITY TOPICS







#### **BUILD TRUST**

- Business conduct
- Data privacy and cybersecurity

# PROTECT AND DEVELOP PEOPLE

- > Employee training and development
- Equal opportunities

## DRIVE POSITIVE IMPACT

- Protecting customers& communities
- GHG Emissions (incl. use of energy)







#### **BUSINESS CONDUCT**

We are committed to upholding the highest levels of responsible business conduct. We adhere and align to the overarching GardaWorld policies covering business ethics, whistleblowing, anti-bribery and corruption, and human rights, among others. These policies provide the framework for our business to undertake its activities in line with applicable laws, regulations and ethical business practices.

The GardaWorld ethics hotline is available to all ECAM employees and stakeholders, and we encourage the reporting of any unethical conduct. All employees are informed about the ethics hotline through company-wide communications.

#### **DATA PRIVACY AND** CYBERSECURITY

We take data privacy, cybersecurity and the responsible use of Al very seriously. As a leader in advance-Al driven surveillance technology, the security of our systems and the data we collect is of paramount importance to us. We are proud of the systems, technologies and tools we have developed to maintain data security and implement the highest levels of cybersecurity. We also recognize that this is an ever-evolving space and remain committed to maintaining leadership in our approach to data privacy, cybersecurity and the responsible use of Al.

We have developed patented, world-leading technology which protects the transmission of data from our devices to our Al-cloud system. We use advanced and sophisticated encryption methods which keep this data secure and private. All information is transmitted on our own network, and none of our information exists on the internet, with no addressable IP addresses. Each of these steps helps keep our data transmission secure and private.

We take data sovereignty very seriously, ensuring that all data storage is done in line with the regulations of the relevant jurisdiction.

We do not undertake any form of personal recognition or facial recognition of individuals captured by our surveillance devices. We are not connected to any databases which would provide access to this information.

To maximize vigilance and anticipate potential criminal activities, we undertake predictive analysis. This analysis searches only for motion patterns and movements which would be indicative of suspicious behavior. This means that suspicious behavior predictive analysis is disaggregated from identifying characteristics. We do not discriminate against any opportunities to train our systems. Given the wide reach of our system coverage, we have a wide pool of information to train our systems and mitigate any potential biases.

#### **CYBERSECURITY** CERTIFICATIONS & CONTINUOUS **IMPROVEMENT**

Cybersecurity mitigation is continually evolving. We are committed to ensuring we are continually up to date with cybersecurity needs, anticipating and mitigating potential threats.

We have achieved and aligned to multiple cybersecurity certifications which demonstrate our commitment to adopting and maintaining the highest levels of cyber security.

#### Certification: SOC 2 Type 2 Summary:

SOC 2 Type 2 attests to our robust security practices, evaluating ECAM's handling of sensitive data and the effectiveness of its security controls.

To continually test and strengthen our systems, we undertake regular penetration testing, both internally and via third parties. These tests support the targeted strengthening of our security procedures and controls.

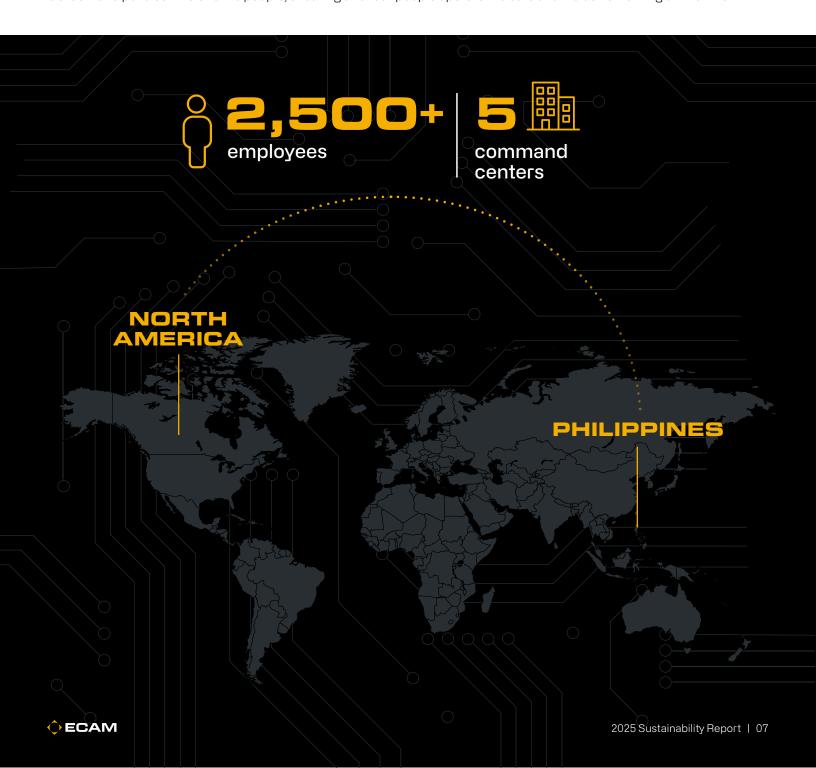




# PROTECT AND DEVELOP PEOPLE

ECAM is a newly consolidated GardaWorld Global Champion business and is therefore undergoing a period of change to unify its operations. We have people located in North America and the Philippines. Our site in the Philippines supports the 24-hour monitoring of our ECAM units, providing continuous human monitoring of our sites. ECAM adheres to all GardaWorld policies in relation to people, ensuring all of our people operate in a safe and inclusive working environment.

**BUILD TRUST** 



/SPOTLIGHT/

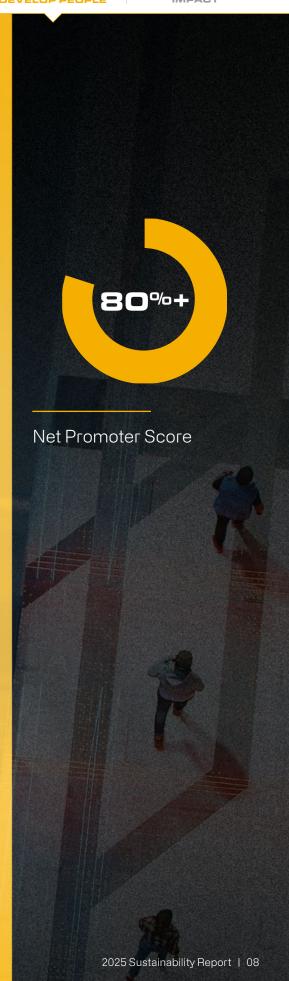
# OUR OPERATIONS IN THE PHILIPPINES

Across our two sites in Manila and Iloilo in the Philippines, we offer secure employment to our valued team of more than 1,400 active employees. Responsible for reviewing alerts from our systems, these employees provide active deterrence and monitoring services to our clients. What this team does really matters - directly contributing to the safety of our client sites. The purpose of these roles is to stop incidents from happening and prevent criminal activity. On a monthly basis, we publish a newsletter celebrating the achievements of our team in preventing incidents and apprehending criminals.

We are proud of the high levels of employee engagement and low levels of attrition we experience at our sites in the Philippines when assessed against comparable employment. We monitor our Net Promoter Score (NPS) on a quarterly basis and were pleased to see growth in our NPS over FY25, finishing the year with an NPS of over 80%. These high levels of employee engagement reflect the efforts we have made to undertake initiatives and activities which support inclusivity and make our sites in the Philippines great places to work. Each year, a group of employees is appointed to work with the management team on opportunities to engage the wider workforce, planning social activities and volunteering programs which keep our people engaged.

An important aspect of ensuring our people are happy at work is the opportunity to grow and develop at ECAM. We undertake quarterly performance reviews for all employees and are developing a competency framework which supports the identification of specific trainings to help our people to grow in their roles. We seek to promote internally, identifying high potential individuals and supporting them to move into roles with greater levels of responsibility.

Our operations in the Philippines are fundamental to our success as a business. We are committed to maintaining and further enhancing employee engagement across our sites and supporting our employees to grow and continually deliver more for our clients.







# DRIVE POSITIVE IMPACT

#### PROTECTING CUSTOMERS AND COMMUNITIES

ECAM aims to make people, assets and communities safer, whether as a deterrent to crime, stopping crime as it unfolds, or calling for police enforcement and providing targeted response to potential incidents.

Through the very installation of one of our devices, we hope to deter crime and keep the assets and areas we are protecting safe. Our advanced-Al tools can detect suspicious behavior, interrupting potentially dangerous situations and involving law enforcement as necessary. Our units can operate even in remote environments, reducing the need for high risk onsite guarding roles, with the ability to interact live with those onsite.

Ensuring critical infrastructure, residential communities, and construction sites are kept safe aims to support the development and stability of the communities in which we operate.

Our technology directly leads to increased rates of apprehension of people who are committing crimes, both acting as a deterrent and removing persistent offenders from the streets. This is an important aspect of keeping communities safe and ensures those committing crimes are off the streets.

We aim to help make communities safer by deterring crime from happening in the first place. This drives us to continue to deliver our technologies in the places it can make an impact, providing an active deterrent for crime on sites where our technologies are installed.

#### **WE HELP PROTECT, PREVENT & DETER**



In assets protected for industries including; automotive, energy, utility, construction and more.



Security breaches detected and defended.



Alarms monitored 24/7. ECAM delivers nonstop vigilance.



1 of 10 dispatches result in an apprehension.



**BUILD TRUST** 

#### COMMUNITY ENGAGEMENT

Beyond the positive impacts our products can make, we are committed to supporting local community organizations and have a positive impact where we operate.

We provide donations to Los Angeles Crime Stoppers, Ventura Country Sheriff's Foundation and Peace Officers Association of Los Angeles County. We are committed to ensuring the safety of our communities and our donations support these impactful partners to improve safety in Los Angeles.

#### LIMITING ENVIRONMENTAL FOOTPRINT

#### **GHG EMISSIONS (INCLUDING USE OF ENERGY)**

In line with GardaWorld's approach to limiting the environmental footprint of our activities, we are committed to monitoring and reporting on our GHG emissions.

In addition to our emissions data which is reported by GardaWorld, we seek to reduce emissions in the deployment of our products. All of our ECAM units have solar options. Our MSU Standard and Pro models use solar as standard. The advanced technology of our MSU Pro Solar+ unit allows its solar power source to operate even in low light areas. The use of solar by our products not only supports the deployment of our technology and vigilance off-grid, in hard-toreach locations, but also offers a more sustainable power source for our clients. Our solar units are therefore not only mobile and economical but also have minimal operational carbon footprint.

In addition to the use of sustainable power generation by our standard MSU devices, we are committed to reducing the environmental impact of the maintenance of our products. We have introduced a remote service team that resolves most maintenance support needs without the need to make a truck journey to the customer site. This reduces the number of journeys, minimizing the environmental impact of our product maintenance activities while also provingless disruptive to our customers.



**ECAN** 

